



**Hawaiian  
Electric**

## **Advanced Meter Installation Opt-Out Form**

(Please use separate form for each account)

As a customer of Hawaiian Electric, I am aware of my ability to opt out of an advanced meter installation at my home or place of business. By opting out, I understand that I will not be receiving the future benefits of an advanced meter, which may include dynamic pricing, detailed energy use data, customized billing dates and outage alerts. I understand that in the future, Hawaiian Electric could seek regulatory approval to recover costs and impacts caused by those customers who decide not to receive an advanced meter. Any cost recovery would require the approval of the Public Utilities Commission and customers would be notified before a charge would take effect.

I wish to opt-out of an advanced meter installation at my home or business.

Opt-out reason (*optional*):

Name: \_\_\_\_\_

Account number: \_\_\_\_\_

Service address: \_\_\_\_\_

City: \_\_\_\_\_ State: Hawaii Zip code: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

*Submit form:*

*By email:*

[customercare@hawaiianelectric.com](mailto:customercare@hawaiianelectric.com)

*By mail:*

Hawaiian Electric  
Attn: Advanced Meter Opt-Out, AT3-CC  
P.O. Box 2750,  
Honolulu, HI 96840